

**Brielle Batory**  
**www.briellebatory.com**  
**764 Polhemus Road San Mateo, CA. 94402**  
**(917) 770.9545**

Client Service Agreement

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone: (Home) \_\_\_\_\_ (Cell) \_\_\_\_\_

This agreement sets forth the expectations and standards that both Client and Coach expect during the coaching relationship. Policies and expectations are outlined in the following:

1. The Relationship between Client and Coach

As the Client's Life Coach, Brielle Batory, dba I Am Awesome, LLC., (hereby referred to as Coach) will partner with the Client on a journey of discovery, self-exploration, accountability, and follow-through. The Coach's job is to help the Client discover, create a plan, and reach attainable goals in the Client's life. The Coach will help the Client discover within themselves the beliefs or issues that are blocking the Client from moving forward in achieving these set goals.

2. Term of Service

Achieving the results desired and expected by the Client and Coach normally takes time and patience.

In order for the coaching to be most effective and to allow for changes and results to occur in the Client's life, the Client should expect a minimum of a 3-month commitment. By no means is this an absolute, however, it is a general guideline to keep in mind when thinking about a time line for visible change.

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Either party may terminate the coaching relationship at any time - after agreeing to have a final session before concluding the relationship, and settling any outstanding fees. The Coach agrees to refund any unused pre-paid fees.

### 3. Scheduled Sessions

Regular coaching sessions will be delivered by meeting at 764 Polhemus Road San Mateo, CA. 94402, unless the Client purchases the Social Package (see package descriptions). Coaching sessions will last for 55 minutes, with a 5 minute grace period. Please refer to package options for fee descriptions.

### 4. Cancellation of Appointments

The Client is responsible for any regular session fees that the Client cancels with less than 24 hours notice. Cancellations will only be recognized once the Client receives a return email, phone call, or text message by the Coach.

### 5. Additional Calls

Unscheduled calls or sessions will be billed at the regular rate after a grace period of 10 minutes.

### 6. Confidentiality

The Client's identity, relationship, and content of the sessions are strictly confidential except in a situation where such confidentiality would violate the law or cause harm to the Client, Coach, or others.

### 7. Payment Method

I Am Awesome, LLC. accepts cash, check, Venmo, or Paypal as methods of payment. Please make all checks payable to I Am Awesome, LLC.

### 8. Liability

The Client agrees and understands that I Am Awesome, LLC. and all of its employees are not medical, psychiatric, or licensed psychological professionals. If a situation arises where medical or psychological intervention is needed,

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I Am Awesome, LLC. is ethically and legally bound to refer the Client to a mental health or medical professional.

I have read this agreement and agree to abide by its terms and conditions,  
and acknowledge receipt of my own copy of this agreement.

Client's Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Coach Signature: \_\_\_\_\_

Date: \_\_\_\_\_